

COMMUNITY-ORIENTED INDICATORS

SECTION	Verification by the Statutory Auditors		Unit	GRI G4	2012	2013	2014
	Limited assurance	Reasonable assurance					
Number of professionals and managers of water services in developing countries trained or on training programmes		xx	Number	G4-EC8	34	79	116
Annual endowment amount of the SUEZ environnement Initiatives Fund		xx	€ million	G4-EC8	4	4	4

(1) Turnover: number of redundancies and resignations/average workforce – (2) Voluntary turnover: number of resignations/average workforce – (3) Hiring rate: number of employees recruited on fixed-term and permanent contracts/average workforce – (4) Percentage of employees hired on fixed contracts: number of employees hired on permanent contracts/number of employees hired on permanent and fixed-term contracts – (5) Based on a theoretical work-day of 8 hours (6) Rate of overtime: number of overtime hours/number of hours worked – (7) Frequency rate: number of accidents with leave x 1,000,000/number of hours worked – (8) Severity rate: number of days compensated x 1,000/number of hours worked.